

ENGAGING WITH CFO'S

BEST PRACTICES FOR EFFECTIVE SALES CONVERSATIONS

STRATEGIC FOLLOW-UP: KEEP THE CONVERSATION GOING

After the event, your follow-up is critical to maintaining the momentum of the connection you've started. Here's how to stand out:

- Personalized Follow-Up: Send tailored, thoughtful follow-up emails that recap your conversation, provide additional insights, and keep the lines of communication open. Avoid generic messages—show that you truly listened and are invested in solving their specific challenges.
- Be Ready to Answer Inquiries: Be prepared to respond to any questions that arise after the event with insightful, value-driven responses. This is your chance to position yourself as a trusted advisor.

TOP 3 EVENT FOLLOW-UP MISTAKES (AND WHAT TO DO INSTEAD)

- 1. <u>DON'T</u> pitch your product in the first sentence. <u>DO</u> make your follow-up specific to something you discussed at the event.
- 2. DON'T add every attendee to your CRM or email list right away. DO focus on engaging qualified leads and invite them to opt in—this leads to better connections and stronger results.
- 3. <u>DON'T</u> send multiple follow-up emails back to back right after the event. <u>DO</u> politely spread out your follow-up, e.g. send one email within 3 days of the event and then another one to two weeks later.

Contact Us

emilyb@cfolc.com